



Amherst COMMUNICATIONS

CPNI AUTHORIZATION FORM

At Amherst Communications, your customer information and data privacy is very important to us. Customer Proprietary Network Information (CPNI) authorization ensures we're safeguarding your information by confirming it's really you before we share service or billing details or make changes to your account.

- Customers requesting information in person will be required to provide a photo ID
- Customers requesting information over the phone will be required to provide the account password
- If you don't remember your password, you can answer a verification question
- Customers not able to provide the required verifications below will only be allowed to receive account information by mail. Information will be sent to the address on the customer account.

AUTHORIZED USERS

The person's name that appears on your bill is the only person authorized to access this account. If you'd like to allow someone else to have access to this account, you may do so with this form. Amherst Communications is committed to respecting and protecting the privacy of our customers. Any additional authorized users can request information and make changes to the account.

Your Name (please print): _____

Account Number: _____

Additional Authorized User: _____

Relationship/Title: _____ Phone: _____

Permissions to the Account (Full Access, financial, technical, etc.): _____

Additional Authorized User: _____

Relationship/Title: _____ Phone: _____

Permissions to the Account (Full Access, financial, technical, etc.): _____

PASSWORD & VERIFICATION

Select An Account PIN or Password: _____

Your Verification Question (choose one):

Mother's Maiden Name: _____

What State Was Your Father Born In: _____

What City Were You Born In: _____

What Is Your First Child's Middle Name: _____

Favorite Pet's Name: _____

Add Your Own Question/Answer: _____

Customer Signature: _____ Date: _____

REMIT FORM IN PERSON OR BY MAIL TO ONE OF OUR OFFICE LOCATIONS.

Amherst Office: 120 Mill St., PO Box 279, Amherst, WI 54406

Plainfield Office: 100 West North St., PO Box 96, Plainfield, WI 54966

Call: 715-824-5529

Call: 715-335-6301